RON WYDEN OREGON

RANKING MEMBER OF COMMITTEE ON FINANCE

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COMMITTEE ON FINANCE
COMMITTEE ON BUDGET
COMMITTEE ON ENERGY & NATURAL RESOURCES
SELECT COMMITTEE ON INTELLIGENCE
JOINT COMMITTEE ON TAXATION

COMMITTEES:

March 13, 2019

Michel Combes Chief Executive Officer and President Sprint Corp. 6200 Sprint Parkway Overland Park, KS 66251

Randall L. Stephenson Chairman and Chief Executive Officer AT&T Inc. 208 South Akard Street Dallas, TX 75202 John Legere Chief Executive Officer T-Mobile US, Inc. 12920 Southeast 38th Street Bellevue, WA 98006

Hans Vestberg Chief Executive Officer Verizon Communications Inc. 1095 Avenue of the Americas New York, NY 10036

Dear Mr. Combes, Mr. Legere, Mr. Stephenson, and Mr. Vestberg:

I write to seek additional information regarding your companies' repeated sale and improper disclosure of customer location data to bail bondsmen, data brokers, and other individuals.

It is now abundantly clear that you have failed to be good stewards of your customers' private location information. In May of 2018, I revealed that Securus, a major provider of prison phone service, created a self-service website through which prison guards could covertly track any phone in America, using location data that Securus purchased from one of your data broker partners. Subsequent reporting by Motherboard revealed numerous examples of shady individuals obtaining your customers' location data.

In letters that your companies sent me on February 15, 2019, you collectively revealed four new incidents, separate from the Securus incident that you had previously acknowledged, in which third parties improperly obtained your customers' location information. While these incidents all involved data brokers, it seems that this is not the only method by which unauthorized individuals have tracked your customers. A March 6, 2019, Motherboard story revealed that stalkers and debt collectors have also obtained location information directly from your companies—by impersonating the police and claiming they needed the information as part of an emergency.

As you know, wireless carriers are required under federal law to protect Customer Proprietary Network Information (CPNI), which includes location data. You are also required to report breaches of CPNI to federal law enforcement agencies. Given your companies' atrocious track record protecting location data, Americans have good reason to doubt your compliance with your

legal obligation to report such data breaches. To that end, please provide me with complete answers to the following questions by April 5, 2019:

- 1. Please list and describe all incidents since January 1, 2010 (previously disclosed, or newly discovered) in which a third party with whom your company shared location data misrepresented that it had customer consent, impersonated law enforcement, or otherwise fraudulently obtained location data.
- 2. For each incident in (1), did your company properly report this breach to the United States Secret Service (USSS) and the Federal Bureau of Investigation (FBI) through the FCC's Data Breach Reporting Portal (https://www.cpnireporting.gov) as required by law?
 - a. For each incident in (1) that your company reported to the USSS and FBI through the FCC's Data Breach Reporting Portal, please provide me with a copy of the report submitted to these law enforcement agencies.
 - b. For each incident in (1) that was not reported to the USSS and FBI through the FCC's Data Breach Reporting Portal, please explain why your lawyers did not believe that it was necessary to report the breach to law enforcement.

If you have any questions about this request, please contact Chris Soghoian in my office.

Sincerely,

Ron Wyden

United States Senator